

Does managed IT services make sense for your business?



Engaging in managed IT services helps put your small to mid-sized business and non-profit organization on the same level as larger-sized competitors. Technology requires expertise. Right Click Solutions has the know-how and experience needed to service your organization through servicing our 80+ contracted clients in all aspects of business. Last year we managed over 9000 service tickets for more than 360 different customers, assisting with a variety of inquiries.

Deloitte Tech Trends reported last year that in-house IT operations took up 70% of tech spending. They state that this figure barely covered systems maintenance and did not allow for updates and growth. Managed IT services ensures your company's tech needs are in the hands of professionals who specialize in their field and are being proactive with managing all aspects of IT. At Right Click Solutions we partner with our customers to make certain their current needs are met, and their plans are addressed.

Perhaps the most significant benefit of managed IT services is peace of mind. The continuity that your business will enjoy from secure, organized technology allows your company to focus on your business and not worry about the technology!

Right Click Solutions provides:

- Proactive, custom approaches to IT problems
- Cost savings on spending for salaries and benefits for in-house IT
- Extensive knowledge base and team approach to IT solutions
- IT support from a team of experts
- Personable customer service

Below are just some of the vast array of services we can provide to your business:

- Managed IT Services
- IT Consulting
- Cloud Services
- Business Continuity – Backup & Disaster Recovery
- VOIP Phone Services
- Security
- Virus Protection
- Video Streaming
- Dark Web Monitoring
- SAAS (software as a service) backups which include Office365 and G-Suite Backups
- Network Wiring
- Hardware and Software sales
- Email Security and Spam services
- Remote secure solutions

With the rapidly changing business technology landscape, managed IT services can be the difference between success and failure. If you would like to learn more about contractual options with Right Click Solutions, call us and schedule a meeting to discuss the opportunities.

